

**Right to Challenge Car
Parking Price Consultation –
Bishopthorpe Road, Micklegate,
The Groves and Heworth**

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This consultation closes on Friday 27th February 2026

Arup is undertaking an independent review of car parking charges in four areas of the city.

Traders and residents in Bishopthorpe Road, Micklegate and The Groves have initiated a challenge to parking charges through The Right to Challenge Parking Policies Statutory Guidance under the Traffic Management Act 2004.

Separately, traders in Heworth have raised a petition against the proposed increases in car parking charges. This follows the Council's decision to increase charges for the local, council owned, car parking. On completion of the review, the Council will publish the findings from independent review and details of when it will be considered. The outcome of the decision will be published via the council website.

Please return completed copies of your survey to one of the following locations:

- Dringhouses Library
56 Tadcaster Road, Dringhouses, York, YO24 1LR
- York Explore Library and Archive
Library Square, Museum Street, York, YO1 7DS
- Bishopthorpe Library
Main Street, Bishopthorpe, York, YO23 2RB
- Tang Hall Explore Café The Centre @
Burnholme, Mossdale Avenue, York YO31 0HA

Alternatively, you can return your survey by Freepost. Details of the Freepost option are included on page 5 of this document.

Why we want to hear from you

Your feedback will help ensure the independent review of car parking charges reflects the needs and concerns of local residents, traders and the wider community.

Privacy Notice

Full City of York Council Privacy Notice

Please read our full privacy notice:

www.york.gov.uk/privacy

This Privacy Notice was created or updated in December 2024.



What information are you collecting?

We are collecting your information, such as:

- your name
- your contact details
- protected characteristics such as disability, gender, ethnicity, age etc.
- your responses opinions and thoughts

Full City of York Council Privacy Notice

Where required, we will seek your consent to take photos, video or audio recordings. You can find out how we may use these at:

www.york.gov.uk/privacy/communications



How is my information being collected?

We get information directly from you when you take part. This may be through a survey, attending events or focus groups.

Completing the survey - online

When we use Citizen Space to process responses, you can find out how they use your information here:

Delib's CitizenSpace (digital citizen engagement platform). You can find out how they use information in the Delib Privacy Notice.



Completing the survey - paper forms

If you have completed a paper survey, once you complete and return it to us, we will transfer the information you have given us onto the council's secure network and then destroy the paper copy confidentially.

How will my comments help you?

We want to hear directly from people across the city about what needs to change and how we can work together to build a fairer York for everyone. We may use your information to create reports that are anonymised and cannot be linked back to you or other individuals.

This may include:

- statistical analysis
- statutory returns
- audit framework
- see how the council and its partners are supporting individuals
- help design better services
- inform funding decisions

How do I withdraw my consent if I change my mind?

We are using the information you give us in the survey with your consent. You can withdraw your consent at any time by contacting: communications@york.gov.uk

How long will you keep my information?

We will only keep your information for as long as it is needed then it will be securely and confidentially deleted or disposed of.

You can find more details about how long the council keeps records here:

www.york.gov.uk/CouncilRetentionSchedule

Your rights

To find out about your rights please see:

www.york.gov.uk/privacy



Contact us

If you have any questions about this privacy notice.

Want to exercise your rights.

Have a complaint about how your information has been used.

t: 01904 554145

e: information.governance@york.gov.uk


Or write to:

Data Protection Officer,
City of York Council,
West Offices, Station Rise,
York, YO1 6GA

Please tick the box to confirm you have read and understood the Privacy Notice and give your consent to your information being used as described within it.

Please note, if you do not give your consent then you are unable to continue.

Ways to complete and return your questionnaire

1	Complete the survey online	You can access the online questionnaire by using the QR code opposite or by typing the following link: https://ourbigconversation.york.gov.uk/business-intelligence/yorkcarparking/	
2	Scan and email	Complete, scan and email your response to: YorkCarParking@arup.com	
3	Visit us	Drop into any of the libraries listed on page 2 or West Offices where we can assist you to complete Online.	
4	Get help over the phone	Call customer Service on 01904 551550 and leave your number and we will call you back.	
5	Drop off	Hand in the completed form at any of the libraries listed above on page 2.	
6	Paid return envelope	Call our Customer Services team on 01904 551550 to request a freepost return envelope.	
7	Return by freepost	York Car Parking Consultation Freepost RTEG-TYYU-KLTZ (to be updated by CYC BI team) CYC, West Offices, Station Rise, York YO1 6GA	
8	Video Relay Service (BSL)	Use our BSL Video Relay Service, details are provided below.	

Alternative formats statement

If you require any reasonable adjustments or this document in another format (e.g. large print, braille, Audio, BSL or Easy Read) please:

Email us: cycaccessteam@york.gov.uk

Call us: 01904 551550 and customer services will pass your request onto the Access Team

Use our BSL Video Relay Service:
www.york.gov.uk/BSLInterpretingService
Select 'Switchboard'
from the menu.



Questions

**1. Which area are you answering the questions from?
Please select only ONE location**

Bishopthorpe Road	
Micklegate	
The Groves	
Heworth	

**2. Are you a business owner or manager in York?
(Select one)**

Yes	
No	

If you answered **YES**, please answer questions 3 – 5. If you answered **NO**, please continue to question 6.

Business Ownership and Parking in York

3. What type of business do you own or manage?

Retail		Food and beverage	
Entertainment and Recreation		Accommodation	
Financial Services		Health and Beauty	
Other:			

**4. What impact have you seen from the increased parking charges directly on your business? (Select one)
Please provide evidence of this impact, you can email us at
YorkCarParking@arup.com. Please include your response to this question in the email.**

More customers, greater spend		More customers, lower spend	
Fewer customers, greater spend		Fewer customers, lower spend	
No change		Don't know / unsure	
Other:			

5. Has the increase in parking charges impacted your ability to park at your business or take deliveries?

If you are a business owner, please proceed to Question 12.

6. Do you drive to and park at the location you selected, and how often do you make this journey?

Yes, more than once a week	
Yes, once a week	
Yes, once every two weeks	
Yes, once a month	
No, I use other forms of transport	

8. What type of parking space do you usually park in when visiting your selected area?

Within a car park – regular parking	
Within a car park - accessible parking (blue badge)	
Within a car park - parent and child parking	
Within a car park - resident permit parking	
Within a car park – electric vehicle parking	
Within a car park – motorcycle parking	
On the street – regular parking	
On the street – accessible parking (blue badge)	
On the street – parent and child parking	
On the street – resident permit parking	
On the street – electric vehicle parking	
On the street – motorcycle parking	
Private land	
Other:	

7. If you drive to your selected area, why do you travel by car instead of other modes e.g. public transport, walking? Select all that apply.

Necessity – unable to walk long distances / travel any other way	
Comfort	
No suitable alternative transport modes available	
Safety	
It forms part of a multi-purpose journey	
Practicality – transporting heavy goods	
I do not drive to my selected location	
Other:	

9. How has the increase in parking charges (April 2025) affected your parking habits in your selected area? Select all that apply.

I use car parks less frequently	
I use other modes of transport	
I park in different locations (e.g. residential streets)	
I use other / different private car parks	
I park for shorter amounts of time	
I have changed where I travel to (travel to a closer destination to my home)	
I have changed where I travel to (travel to a further destination from my home)	
I was not aware of the changes in parking charges	
I don't / can't drive	
No change	
Other:	

10. How far away from the area you selected are you willing to park in order to have cheaper or free parking?

Below 400m (under 5 minutes)	
400m (5 minutes)	
Below 800m (under 10 minutes)	
800m (10 minutes)	
Below 1200m (under 15 minutes)	
1200m (15 minutes)	
Over 15 minutes, please specify:	

11. What impact have you seen from the increased charges in terms of your visits to local businesses or services in your chosen area?

My visits have increased	
My visits have stayed the same	
My visits have decreased	
Not applicable	
Specific location(s)	
Other:	

All respondents please answer Question 12.

12. York's Local Transport Strategy envisages an accessible, affordable, sustainable, and resilient transport network that continues to actively improve health and support a thriving economy for decades to come. The strategy aims to discourage car use for journeys which could be made by sustainable modes and reduce the number of miles travelled on York's roads by at least 20% by 2030.

Thinking about the Strategy, what actions do you think the council could take in response to the challenge over car parking charge increases?

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About you

All responses will be anonymised

On the next few pages we will ask some questions about you.

Any information you are happy to share will help us identify themes for the specific groups below which will assist us with any future support and policy planning and will not be used to identify you.

If you do not wish to complete this section, please return the completed form to us using any of the methods shown on page 3.

Would you like to complete the 'About You' section?

Yes		No	
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Your gender:

Yes		No	
Prefer not to say			

Is the gender you identify with the same as your sex registered at birth?

Male		Female	
Non-binary		Prefer not to say	

Is the gender you identify with the same as your sex registered at birth?

Bisexual		Gay or Lesbian	
Heterosexual / straight		Prefer not to say	
Other:			

Please select the appropriate box to describe your religion or belief:

Prefer not to say		Atheist	
Hindu		Christian	
Sikh		Muslim	
Buddhist		No Religion	
Jewish			
Other:			

Your age:

Under 16		16 to 24		60 to 64	
40 to 55		56 to 59		Prefer not to say	
65+		25 to 39			

What is your ethnic group?

Prefer not to say		Asian - Indian	
White – English / Welsh / Scottish / Northern Irish / British		Any other Asian background	
White – Irish		Asian – Bangladeshi	
White – Gypsy or Irish Traveller		Asian – Chinese	
White – Roma		Asian – Pakistani	
Any other White background		Black African	
Mixed – White & Black Caribbean		Black – Caribbean	
Mixed – White and Black African		Any other Black / Black British / African / Caribbean background	
Mixed – White and Asian		Other – Arab	
Any other Mixed / multiple ethnic background		Any other ethnic background	
Other:			

Do you consider yourself disabled?

Yes		No	
Prefer not to say			

Do you look after, or give any help or support to, anyone because they have long-term physical or mental health conditions or illnesses, or problems related to old age? (Excluding anything which is part of paid employment)

Yes		No	
Prefer not to say			

Do you have any experience of being in care?

Yes		No	
Prefer not to say			





ARUP

